# Feature Name (Cancel Customer Order)

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | 2.4.16 | | | |
| **Use Case Name:** | Cancel Guest Order | | | |
| **Created By:** | Eduardo Colon | | **Last Updated By:** |  |
| **Date Created:** | 09/18/2018 | | **Last Revision Date:** |  |
| **Actors:** | | Guest,Database (Secondary) | | |
| **Description:** | | The Guest wishes to cancel an order for an event in the system, so he can’t be charged for that service | | |
| **Trigger:** | | 1. System displays an order tab | | |
| **Preconditions:** | | 1. Guest must have an active account with order role privileges 2. Guest must be logged in | | |
| **Postconditions:** | | what must happen even if the actor’s goal is not achieved  1. Guest won’t be able to cancel an order in the system  what happens when the actor’s goal is achieved  1. Guest will be able to cancel an order in the system | | |
| **Normal Flow:** | | 1. System displays an order tab 2. Guest press the order tab 3. System displays the orders list 4. Guest select an order to be cancelled 5. Guest press the order details 6. Guest press the Cancel order 7. System removes order from list | | |
| **Alternative Flows:**  **[Alternative Flow 1 Not**  **In System]** | | 4a. In step 4 of the normal flow, if there is not selected order.   1. System displays an error message 2. Guest acknowledges the error 3. The System returns to step 3 of the normal flow | | |
| **Exceptions:** | | NA | | |
| **Includes:** | | NA | | |
| **Frequency of Use:** | | On Demand: 1 -5 times per day | | |
| **Special Requirements:** | | NA | | |
| **Assumptions:** | | NA | | |
| **Notes and Issues:** | | There are no open issues | | |